



Casa do Vale has been embracing sustainability as a determining factor for the quality and efficiency of the products and services it provides, as well as assuming the social and environmental responsibility that it is responsible for as an actor in promoting sustainable tourism.

It is in this sense that, in a constant search for excellence and quality, Casa do Vale is committed to adopting the requirements established by the Biosphere Responsible Tourism benchmark. For this purpose, it adopts the present responsible tourism policy to:

- Comply with the legal requirements applicable to its activity.
- Motivate and train its employees with training and awareness actions on the principles of responsible tourism, as well as promoting good environmental practices.
- Put into practice a sustainable management of its activity, through commitments aimed at the prevention of pollution, elimination or reduction of environmental impacts induced by its facilities and activities.
- Optimize the establishment's sustainability and ensure the continuous improvement of its environmental performance and sustainable tourism (social, economic and environmental), as well as customer satisfaction.
- Reinforce integration with the local community as well as the involvement of all its customers in environmental and sustainability practices.

By implementing the basis of this policy, Casa do Vale guarantees to establish and fulfill its commitment to Responsible Tourism.

Alverangel, October 24, 2021

(The management)